

## RETURN POLICY

Splitmulti allows customers to return products within a seven (7) days' timeframe from the date of delivery if a customer is not satisfied with their purchase or if the product is damaged or defective. Here are some key points to note:

**Return Window:** Splitmulti provides a return window, which is seven days from the date of delivery within which customers can initiate a return.

**Condition of the Product:** The product must be in its original condition, unused, and with all original tags and packaging.

**Reasons for Return:** Common reasons for return may include receiving a damaged or defective product, receiving the wrong item, or simply changing your mind. Be sure to check the specific reasons Splitmulti accepts for returns in their policy.

**Return Process:** To initiate a return, you typically need to log in to your Splitmulti account, go to your order history, select the item you want to return, and follow the provided instructions. You may need to provide reasons for the return and details about the condition of the product.

**Refund or Replacement:** Depending on the situation and your preference, Splitmulti may offer a refund for the returned product or a replacement.

**Return Shipping:** Splitmulti may provide a return shipping label for certain cases, but you should check the policy document for details on who bears the return shipping costs.